

Effective Date: January 1, 2026

Limited Product Warranty- SolarEdge Home Battery 48V

Subject to the terms of this **SolarEdge Home Battery 48V Limited Product Warranty** ("Limited Warranty"), SolarEdge Technologies Ltd. ("SolarEdge") shall cover defects in (i) workmanship and materials; and (ii) Energy Retention (as defined below) of the SolarEdge Home Battery **48V** ("SolarEdge Home Battery", "Products") for the Warranty Period set out below:

The SolarEdge Home Battery shall be covered by this Limited Warranty for 10 years from the earlier of (i) the SolarEdge Home Battery's installation date, as recorded by the SolarEdge Monitoring Portal; or (ii) 12 months from the date the SolarEdge Home Battery is shipped from SolarEdge ("Warranty Period").

The SolarEdge Home Battery shall have a remaining usable capacity ("Energy Retention") of 70% at the earlier of (i) the end of the Warranty Period or (ii) reaching an energy throughput of 2.87MWh per each kWh usable capacity of the battery.

General Guidelines

The Limited Warranty shall only apply if all the following conditions are met:

- ✓ The Products were originally purchased from SolarEdge on or after the Effective Date, within the territory of Column A Covered Locations. See [Covered Locations](#).
- ✓ The Products were purchased and installed within the territory of Column A Covered Locations, or the Products were purchased within the territory of Column A Covered Locations and subsequently installed or resold in Column B Covered Locations. For the avoidance of doubt, Products purchased in Column A Covered Locations or any other location and subsequently installed or resold in locations other than Column A or B Covered Locations, will not be covered under this Limited Warranty.
- ✓ The SolarEdge Home Battery is connected to an approved SolarEdge Inverter and the SolarEdge Monitoring Platform for the entire duration of the Warranty Period.
- ✓ The Products were purchased for use within the continent where SolarEdge originally sold the Products, in accordance with their intended purpose.
- ✓ a SolarEdge Home Battery used solely for standard solar use in one of the following modes: solar self-consumption, time of use, peak shaving, backup applications or SolarEdge-managed Grid Services or approved 3rd party management systems.
- ✓ a SolarEdge Home Battery used, installed and handled in accordance with the provisions of the SolarEdge Home Battery Datasheet¹, SolarEdge Home Battery Installation Manual², SolarEdge Home Battery Safety Datasheet³, the Storage and Transportation Guide⁴ and other related documentation available on the SolarEdge website (jointly the "Documentation").
- ✓ the Limited Warranty may be transferred from buyer to any assignee and will remain in effect for the time period remaining under the Limited Warranty, provided that the SolarEdge Home Battery is not moved from its original installation site or de-installed and reinstalled following its original installation.
- ✓ Products are continuously connected to the SolarEdge monitoring platform.
- ✓ the SolarEdge Home Battery is to be installed in a location where the ambient temperature falls between 0°C to 40°C for no less than 95% of the warranty period.

¹ <https://www.solaredge.com/sites/default/files/se-solaredge-home-battery-low-voltage-datasheet-eng-row.pdf>

² <https://www.solaredge.com/sites/default/files/se48v-5-12kwh-battery-installation-guide.pdf>

³ <https://www.solaredge.com/sites/default/files/se-solaredge-home-battery-low-voltage-safety-datasheet-eng.pdf>

⁴ <https://knowledge-center.solaredge.com/sites/kc/files/se-home-battery-48v-transportation-and-storage-guideline-eng.pdf>

- ✓ If additional battery modules are added after the SolarEdge Home Battery is installed, the Energy Retention should be measured based on the oldest installed module, as long as it is under warranty.
- ✓ Additional battery modules whose Warranty Period has expired, should be disconnected during measuring Energy Retention values, and measuring should be performed on the remaining modules that are within the Warranty Period.

Warranty Exclusions

This Limited Warranty does not apply if (i) buyer is in default under the SolarEdge General Terms and Conditions or other agreement governing the purchase of the SolarEdge Home Battery; or (ii) any defect or Energy Retention underperformance is the result of any of the following:

- misuse, abuse, negligence;
- failure to maintain, operate, store, ship, install or handle the SolarEdge Home Battery in strict conformance with the Documentation, including without limitation, failure to maintain the SolarEdge Home Battery under proper environmental conditions or in any manner which is contrary to the Documentation;
- modifications, alterations, repair, attachments, opening or disassembling the SolarEdge Home Battery, which were not pre-authorized in writing by SolarEdge;
- removal and reinstallation of the SolarEdge Home Battery at a location other than the original installation site, without the express written consent of SolarEdge;
- use of the SolarEdge Home Battery in combination with equipment, items or materials not permitted by the Documentation or in violation of local codes and standards;
- connecting the SolarEdge Home Battery to software, interfacing, parts, supplies or other products not supplied by SolarEdge;
- improper site preparation or maintenance or improper installation;
- accidents or other force majeure events such as (but not limited to) flood, earthquake, fire, power surges, lightning, pest damage, corrosion, actions of third parties, direct exposure to water or other substances or other events beyond SolarEdge's reasonable control or not arising from normal operating conditions;
- shipping or transport to or from buyer where buyer arranges such shipping or transport;

This Limited Warranty does not cover cosmetic or superficial defects, dents, marks or scratches, which do not influence the proper functioning of the SolarEdge Home Battery.

Failure to Connect the SolarEdge Product to the SolarEdge Monitoring Platform

In order to provide this Limited Warranty for the Warranty Period, SolarEdge requires the ability to update the Product through remote firmware updates. The buyer acknowledges that remote updates may temporarily interrupt the operation of the Product. By installing the Product and connecting it to the SolarEdge Monitoring Portal, the buyer consents to SolarEdge updating the Product from time to time, without prior notice. **If the Product is not connected to SolarEdge Monitoring Portal (other than in cases of temporary disconnection or unavailability), SolarEdge will not be able to honor this Limited Warranty.**

Remedies

If, during the applicable Warranty Period, buyer discovers any defect in workmanship and materials or suspects that the SolarEdge Home Battery fails to comply with the Energy Retention warranty and buyer therefore seeks to activate the Limited Warranty, then buyer shall, promptly after such discovery, report the defect to SolarEdge by sending an



email to support@solaredge.com with the following information: (i) a short description of the defect, (ii) the SolarEdge Home Battery's serial number, and (iii) a scanned copy of the purchase receipt or warranty certificate of the SolarEdge Home Battery. Upon buyer's notification, SolarEdge shall determine whether the reported defect is eligible for coverage under the Limited Warranty. The SolarEdge Home Battery's serial number must be legible and properly attached to the SolarEdge Home Battery in order to be eligible for Warranty coverage. If SolarEdge determines that the reported defect is not eligible for coverage under the Limited Warranty, SolarEdge will notify buyer accordingly and will explain the reason why such coverage is not available.

If SolarEdge determines that the reported defect is eligible for coverage under the Limited Warranty, SolarEdge will notify buyer accordingly, and SolarEdge may, in its sole discretion, take any of the following actions:

- repair the Product at SolarEdge's facilities or on-site; or
- issue a credit note for use toward the purchase of a new Product or a refund for the defective Product in an amount up to the actual pro-rated value of the Product at the time the buyer notifies SolarEdge of the defect, as determined by SolarEdge, in accordance with the following formula: $\text{Credit/Refund} = \text{Current SolarEdge price of same or similar product or market price as determined by SolarEdge} \times (\text{Warranty Period [in months]} - \text{Time elapsed from the warranty commencement date [in months]}) / \text{Warranty Period [in months]}$; or
- Provide the buyer with replacement units for the Product. When replacement Products are sent, SolarEdge generally sends them within 48 hours. SolarEdge may use new, used or refurbished parts that are at least functionally equivalent to the original part when making warranty repairs. The repaired Product or replacement parts or Product, as applicable, will continue to be covered under the Limited Warranty for the remainder of the then-current Warranty Period for the Product.

In any of the above, SolarEdge will determine whether the product should be returned to SolarEdge and, if SolarEdge so determined, the Return Merchandise Authorization ("RMA") Procedure (set out below) will be invoked. SolarEdge may use new, used or refurbished parts that are at least functionally equivalent to the original part when making warranty repairs. The repaired product or replacement parts or SolarEdge Home Battery, as applicable, shall continue to be covered under the Limited Warranty for the remainder of the then-current Warranty Period for the Product. Where the RMA Procedure is invoked by SolarEdge, SolarEdge will instruct buyer how to package and ship the SolarEdge Home Battery or part(s) at Buyer's expense to the designated location. SolarEdge will, at its expense and sole discretion, either repair or replace the SolarEdge Home Battery or part(s). SolarEdge will deliver the repaired or replaced SolarEdge.

Home Battery or part(s) to buyer at buyer's designated location in countries where SolarEdge has an office and/or there is a significant PV market. For the specific list of countries to which such service is provided, see [Shipping Costs Coverage](#).

SolarEdge will bear the cost of such shipment, including shipping and customs (where applicable) and buyer shall bear any applicable value added tax. SolarEdge may elect to ship replacement SolarEdge Home Battery and/or part(s) prior to receipt of the SolarEdge Home Battery and/or part(s) to be returned to SolarEdge as per the above. All costs, including, without limitation, labor, travel and boarding costs of SolarEdge service personnel or others that are incurred for labor relating to repairs, uninstalling and reinstalling of SolarEdge Home Battery on-site, as well as costs related to buyer's employees and contractors repair or replacement activities, are not covered by the Limited Warranty and, unless otherwise agreed in writing in advance by SolarEdge, shall be borne by the buyer.



Limitation of Liability

THE LIMITED WARRANTIES SET OUT HEREIN ARE IN LIEU OF ANY OTHER WARRANTIES WITH RESPECT TO THE PRODUCTS PURCHASED BY BUYER FROM SOLAREEDGE, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL (INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), ALL OF WHICH ARE EXPRESSLY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

SOLAREEDGE SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THIS LIMITED WARRANTY, REGARDLESS OF THE FORM OF ACTION AND REGARDLESS OF WHETHER SOLAREEDGE HAS BEEN INFORMED OF, OR OTHERWISE MIGHT HAVE ANTICIPATED, THE POSSIBILITY OF SUCH DAMAGES. SOLAREEDGE'S LIABILITY ARISING OUT OF A CLAIM UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE AMOUNT PAID FOR THE SOLAREEDGE HOME BATTERY UNDERLYING BUYER'S WARRANTY CLAIM.

For claims by the buyer that go beyond the warranty terms set out herein, including claims for compensation or damages, please contact the company that sold you the Product. Eventual claims in accordance with the law on product liability remain unaffected.

THIS WARRANTY IS PROVIDED IN ADDITION TO, AND DOES NOT EXCLUDE, RESTRICT, LIMIT OR OTHERWISE AFFECT ANY STATUTORY WARRANTY RIGHTS YOU MAY HAVE UNDER LOCAL LAW WITH REGARD TO DEFECT CLAIMS. IF APPLICABLE, THE STATUTORY RIGHTS CAN BE CLAIMED IRRESPECTIVE OF AND IN ADDITION TO CLAIMS BASED ON THIS WARRANTY. NOTHING IN THIS WARRANTY SHALL LIMIT OR EXCLUDE SOLAREEDGE'S LIABILITY FOR GROSS NEGLIGENCE, WILFUL MISCONDUCT, OR FOR DEATH OR PERSONAL INJURY.

Coverage under the Limited Warranty is subject to buyer complying with the foregoing notification requirements and cooperating with SolarEdge's directions. SolarEdge's sole obligation and buyer's exclusive remedy for any defect warranted hereunder is limited to those actions expressly stated above. Such actions are final and do not grant any further rights, in particular with respect to any claims for compensation.

Unless otherwise specified in an executed Agreement with SolarEdge, the Limited Warranty and related provisions set out herein are subject to SolarEdge's General Terms and Conditions, including, without limitation, the provisions thereof, which relate to disclaimer of warranties, limitation of liability and governing law and jurisdiction.

Limitation on Use

The SolarEdge Home Battery is not intended for use as a primary or backup power source for life- support systems, medical equipment, or any other use where the SolarEdge Home Battery's failure could lead to injury to persons or loss of life or catastrophic property damage. SolarEdge disclaims any and all liability arising out of any such use of the SolarEdge Home Battery. Additionally, SolarEdge reserves the right to refuse to service products used for these purposes and disclaims any and all liability arising out of SolarEdge's service or refusal to service the Products in such circumstances.